

# Children and young people:

**80%+**

In seven of the nine outcome areas we asked about (individualised support, feeling supported, paperwork, partnership, communication, continuity, information) said things worked well all or most of the time

In the other two areas (clarity of role and timeliness)

**78%**

said things had worked well all or most of the time

Parents/carers were also positive about the impact on their own lives. In four of the six areas we asked about (life balance, feeling supported, confidence in future and aspirations) at least 80% said things had got better or a lot better



In four of the seven work areas we asked practitioners about (partnership with parents, individualised response, being child centred and understanding the needs of the child/young person), at least 70% were positive.



In five of the nine areas we asked about (support, quality of life, home, happy and relaxed, fit and healthy) at least 80% said that things were better or a lot better for their children

Parents/carers and practitioners were all in agreement that partnership working and keeping the process simple were areas that needed to improve.



The majority (70% of parents) felt that the personal budget or EHC plan met their child's needs.