Personal health budgets
Support programme
Webinar 5 September 2013

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How to participate today

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Today’s webinar

- Personal health budgets – the story so far
- Accelerated development programme
- Markers of progress - introduction
- Local work - hands-on support
- Markers of progress – demo of online tool
Martin Cattermole
Personal health budgets delivery team
The story so far

- **Pilot programme** - large scale control trial evaluation 2009-2012

- **Results** - better outcomes, reduced use of hospital, cost effective especially for people with the highest needs

- **Right to ask from April 2014** - in NHS Continuing Healthcare

- **NHS Mandate** - will be an option for people with long term physical and mental health conditions who could benefit **from April 2015**

- **Direct payment regulations** – NHS everywhere in England can offer direct payments from **August 2013**
If you’re going to do it... do it right

• **Evaluation** - benefits of personal health budgets depend on how they were introduced.

• **Best results** – people know budget up front; advice and support available; choice and flexibility over how to spend budget, choice on how it is managed.

• **Scale-up** - challenge of maintaining the integrity of the values

Personal health budgets need **good support** from all parts of the system; and excellent **co-production** with people with direct experience of receiving them to be implemented well.
Accelerated development programme

• By April 2014 all CCGs have to be able to offer personal health budgets to NHS Continuing Healthcare

• This programme is for those areas who have not taken significant action in this area, and others who may get some value from it

• It aims to ensure that people have a positive experience, whilst building understanding and learning for more significant scale up as demand grows

• We will work together with existing regional personnel, local personal health budget leaders and members of the peer network.

• We will work with each region to tailor it so it suits local circumstance, and complements other support activity.
Principles

- Change management approach: people, process and culture – avoids risk of changing only the paper
- Each session will end with an agreed task that will help CCGs make progress
- Leadership by people with direct experience of getting personal health budgets
- CCGs opting to take part must commit to attend every session
When and where

• Taunton
• London (3 times)
• Birmingham
• Cambridge
• York
• Manchester

Sign up to the programme overall at:  
www.personalhealthbudgets.england.nhs.uk/progress

Book on the accelerated development programme at:  
www.personalhealthbudgets.england.nhs.uk/LearningNetwork/Community/Events/
Markers of progress

- **16 markers** based on learning from the pilot
- **Sets out** a best practice approach
- **Online self-assessment** in September and March
- **Key priorities** help you focus on what to do next
- **Online local reports** comparing your progress
- **National reports** in autumn 2013 and spring 2014
Julie Stansfield
CEO, In Control

Our learning from in-depth work with sites
In Control Partnerships

A community for change working with people who need additional support to live in an inclusive society and have freedom to control their support.

www.in-control.org.uk
Main Lessons

- Invest in leadership at all levels
- It's all about people and relationships
- Align levers and incentives
- Join in networks and work collectively at all levels
Main Lessons continued
People make the difference

People make a world of difference

www.in-control.org.uk
What you know, who you know

“ It’s not what you know, it’s who you know”

It is who you know that knows what!

www.in-control.org.uk
What are we doing now?

Defining new pathways, process and core relationships through:

- Self-direction
- Real wealth for health
- POET
- Process and pathway mapping
- Policy development
- Co production
- Partners in Health

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Any questions?

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To access the toolkit and join the programme:

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Markers of progress online tool

Martin Cattermole
Personal health budgets delivery team
Use the printable easy-read version to discuss how you are doing locally
“How do we know” sections explain what good looks like and where to find good practice guidance.
Welcome
Welcome to the Markers of progress tool. This tool allows you to submit your self assessments and upload your CCG summary for Demonstration CCG.

Self-assessment
This is a tool to help you track your progress towards your objectives.

CCG summary
This lets you submit information about your pilot site, including the number of people who have personal health budgets.

Once registered, you can access the online version for one or more CCGs.
You can use the self-assessment tool any number of times. You can start a self-assessment and update it later.
For each marker, rate your local progress, and add details in the text boxes.
Enter three priorities you are working on locally, then submit your self-assessment **by 30 September**
Use the CCG summary to report numbers of personal health budgets and direct payments by 14 October
After submitting your self-assessment, you can get your local report.
The report compares your progress with the average for England