

North West Personalisation Programme – Outline of Projects and Products

Introduction

The North West Transition Alliance has commissioned a programme of work in support of the effective delivery of personalisation from In Control, currently running to June 2012. This outline offers brief information about the programme content and timescales. More detailed information is available from our website at <http://www.in-control.org.uk/transitionalalliancencw> or by contacting Carey Bamber at careybamber@live.com or on 07968 031 085.

Topic area	Activity/Products	Dates
Self-directed support/personal budgets		
Review of policy position and implementation challenges	<ul style="list-style-type: none"> • Event with DASSs and senior commissioners. Attended by DH deputy director for social care policy • Presentation material and notes available • Steer for NW SDS programme provided 	September 22 nd 2011
NW councils personalisation network	<ul style="list-style-type: none"> • Network meetings to share practice and solutions, receive updates re external developments • Responding to information and advice requests 	Bi-monthly from November 2011 Throughout programme

Sharing good and innovative practice in self-directed support	<ul style="list-style-type: none"> • Webinars on key topics • Collated good practice materials on web-site 	Minimum three webinars to June 2012 Through programme
Self-directed support development projects	<ul style="list-style-type: none"> • Minimum Process: Self-rating and improvement planning by councils • Choice and Control in the use of Managed Personal Budgets • Workforce development for self-directed support 	Three projects run with volunteer councils Jan-June 2012 Project reports, webinars and event June 2012
Direct payments	<ul style="list-style-type: none"> • Good practice in direct payments support event (supported by national Think Local Act Personal) 	January 2012
Support planning	<ul style="list-style-type: none"> • Three day capacity building training with disabled people and families 	March 2012 (joint with NW Training and Development Team. Funded via DH grant)
Market and provider development		
North-west market development forum	<ul style="list-style-type: none"> • Initial full day event for a range of regional providers and commissioners to identify mutual challenges and opportunities and agree areas of work (notes and presentations available) • Minimum two full forum meetings to work on issues of joint concern and link to national developments via TLAP • Webinars on key topics • Collated good practice materials on website 	October 2012 Jan-June 2012
Development projects	<ul style="list-style-type: none"> • "New deal" for moving forward with personalisation in a time of reduced resources including commissioning, contracting and procurement approaches 	25 th Jan 22 nd Feb workshops. Draft for stakeholder review end March

	<ul style="list-style-type: none"> • Reducing obstructive rules better management of risks and boundaries within provider organisations • Workforce and culture <ul style="list-style-type: none"> ○ Development and dissemination of “Progress for Providers” tool to support personalisation in residential care for people with Dementia (with HSA and partners) ○ Harvest and share best practice in support planning and mental health around the region • Market intelligence: <ul style="list-style-type: none"> ○ Share outline market intelligence strategy commissioned by Right to Control ○ Market intelligence project focussed upon young people moving to adulthood 	<p>Event to share best provider practice TBA (before March) AFG/HAS/IC product April</p> <p>Share materials April</p> <p>Draft for dissemination March</p> <p>Before March</p> <p>TBC aim for collaboration with national Preparing for Adulthood programme</p>
Making it Real TLAP markers of progress		
Testing use of <i>Making it Real</i>	<ul style="list-style-type: none"> • Support 3-4 councils and 3-4 providers in testing co-productive use of <i>Making it Real</i> materials 	Jan-April 2011
Regional launch	<ul style="list-style-type: none"> • Event launching <i>Making it Real</i> 	April/May 2012
Advice to <i>Making it Real</i> sites	<ul style="list-style-type: none"> • Advice following launch event to early adopters 	April-June 2012

Children and personalisation		
Developing policy and practice	<ul style="list-style-type: none"> • Event for children's leads in social care, education and health to share practical learning from existing personalisation projects around the country • Minimum 1 further event and 1 webinar to follow up developing issues • Joint regional initiative with national Preparing for Adulthood programme (detail to be confirmed) 	<p>November 23rd 2011</p> <p>Jan-June 2012</p> <p>TBC</p>
Right to Control		
Learning and linkages to personalisation developments and pilots	<ul style="list-style-type: none"> • Workshop to identify areas of connection and opportunity 	<p>November 2012</p> <p>Paper February 2012</p>
Liaison	<ul style="list-style-type: none"> • Regular liaison with Greater Manchester project leadership 	To June 2012
Clinical commissioning		
Share learning on personalisation as CCGs/clusters develop	<ul style="list-style-type: none"> • Establish strategic links via governance of regional personal health budgets project • Establish operational links via regional PHB network 	<p>Jan-June 2012</p> <p>First meeting Jan 26th</p> <p>Jan-June 2012</p>
Community well-being		
Share evidence and approaches on developing community capacity	<ul style="list-style-type: none"> • Event to share learning and tools from TLAP Building Community Capacity project and Community Fund Holding model • Engage with TA HCWB work-stream to share appropriate personalisation intelligence and tools 	<p>December 15th 2011</p> <p>Jan-June 2012</p>

Governance and communication		
Think Local Act Personal reference group	<ul style="list-style-type: none"> • Support set up and running of TLAP group • Support development of post Transition Alliance arrangements 	Jan-June 2012
Reporting	<ul style="list-style-type: none"> • Regular progress reporting into TA 	Monthly
Communications	<ul style="list-style-type: none"> • Regular newsletters and updates • Maintenance of current contacts 	Jan-June 2012